

## Coronavirus update on European transport

As the spread of the coronavirus continues, governments and authorities are taking forceful action to minimise the risks and effects of the virus in their respective countries. It is evident that countries are not only concerned for their citizens but also businesses and ultimately the future of their economies.

At DSV, we are continuing to provide services to and from the UK and all European and Scandinavian countries. However, this is not without its challenges. We are starting to see domestic collections and deliveries becoming more and more difficult to operate in a number of countries due to company closures, often at short notice, reducing the synergies that we can usually derive and increasing the amount of costly empty running. Additionally, we are starting to see delays occurring at border crossings as countries enforce their policies on virus testing at the frontiers and this is adversely affecting the productivity of our cost base. However, we are committed to ensuring our clients supply chains are impacted as minimally as possible by these adverse circumstances. At present, the current restrictions in Europe do not stop the transportation of goods across borders. The additional congestion at borders and closed delivery points is however creating delays to transit times on both International Linehaul and final mile deliveries.

Therefore, until further notice we are no longer able to guarantee previously published transit times. It is likely that transit times will be impacted with delays as we are forced to utilise different routings and suffer delays in the final mile as warehouses reach capacity and local Governmental restrictions are applied.

To date, we have managed the situation within our current rate structure. Unfortunately, this is no longer viable due to the severity of the situation across Europe. With regret from Monday 30<sup>th</sup> of March we will have no alternative but to introduce a capacity surcharge of 8% on all International Road Freight Import and Export movements (Europe, Scandinavia & UK) until further notice.

## Action required to support each other

***“In order to prevent additional complications to the supply chain in the coming weeks DSV kindly request that our clients when making bookings confirm in writing that your consignee’s delivery point is open and able to receive deliveries.”***

Should the situation with your consignee’s premises change during transit and additional costs are incurred we will have no alternative but to pass these costs back to our clients. The duration of the closures is unclear, therefore DSV will require written confirmation on all bookings until further notice.

DSV’s Executive Crisis Committee will continue to closely monitor the situation, we will continue to keep you up to date with the situation. Thank you for your understanding at this difficult time. If you have any questions regarding the above, please contact your local DSV representative.

Best regards,  
DSV Road Limited

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